

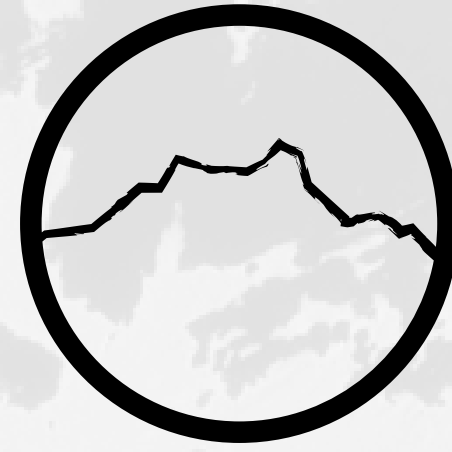


THE MASSIF

2025 - 2026

TRANSFER RATES





## THE MASSIF

We have a wide vehicle fleet that adapts to the requirements of your visit to Torres del Paine National Park. We offer pre-established, out-of-hour and private transfer services.

Our drivers have experience in the area, and the transfers are carried out safely, on time and with the highest quality standards.





# TORRES DEL PAINE

Transfer services **within an available time range**  
from or to río serrano hotel + spa:

Location	Price	Location	Price
Lago Grey Hotel	\$38.000	Serrano Village	\$7.500
Explora Hotel	\$48.000	Serrano Entrance	\$10.500
Pehoé Camping	\$48.000	Administration	\$20.000
Pehoé Inn	\$48.000	Pudeto	\$58.000
Las Torres Hotel	\$80.000	Sarmiento Entrance	\$75.000
EcoCamp Patagonia	\$80.000	Laguna Amarga Entrance	\$75.000
Tierra Patagonia Hotel	\$250.000	Welcome Center	\$80.000
Patagonia Camp	\$60.000	Laguna Azul Entrance	\$150.000
		Cerro Castillo	\$250.000

## NOTES

- The enabled time range is from 10:00 hrs to 16:00 hrs.
- Transfer services are shared and subject to availability.
- The prices are per person, per way.
- For private quotations please contact directly with your The Massif reservations executive.

# GREY III NAVIGATION

Transfer services in **pre-established time range**  
to Grey III Navigation from or to río serrano hotel + spa:

Transfer	Price
Grey Navigation roundtrip	\$50.000

SCHEDULE				
Grey III Navigation	1	2	3	4
Departure from río serrano hotel + spa	08:15 hrs.	11:15 hrs.	14:15 hrs.	15:15 hrs.
Arrival to río serrano hotel + spa	13:30 hrs.	16:30 hrs.	19:30 hrs.	22:15 hrs.

## NOTES

- Round trip transfer price per person, in shared service and subject to availability.
- Preferential price applies only for round trip Grey III Navigation service.
- Schedules established appropriate to the sailings of Grey III Navigation.
- Once the service has been provided there is no refund associated with the cancellation of the Grey III Navigation by Lago Grey company.
- If Lago Grey company reschedules a navigation, it is necessary to coordinate another transfer service paying 100%, subject to availability.

# CITY

Transfer services with **pre-established time range**  
from or to río serrano hotel + spa:

Location	1 - 3	4 - 6	7 - 10
Punta Arenas	\$585.000	\$733.000	\$888.000
Puerto Natales	\$238.000	\$289.000	\$325.000

SCHEDULE		
Location	Transfer IN	Transfer OUT
Punta Arenas City	07:30 - 08:30 or 13:30 - 14:30 hrs.	08:00 or 12:00 hrs.
Punta Arenas Airport	09:00 or 15:00 hrs.	08:00 or 12:00 hrs.
Puerto Natales City	11:30 - 12:00 or 15:00 - 15:30 hrs.	08:00 or 12:00 hrs.
Puerto Natales Airport	12:15 or 15:45 hrs.	08:00 or 12:00 hrs.

## NOTES

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Schedule changes are based on flight alterations.
- Shared services and subject to availability.

# CITY

**Out of hour** transfer services  
from or to río serrano hotel + spa:

Location	1 - 3	4 - 6	7 - 10
Punta Arenas	\$769.000	\$947.000	\$1.128.000
Puerto Natales	\$321.000	\$388.000	\$439.000

## NOTES

- The time range enabled is from 09:00 to 17:00 hours for Punta Arenas and from 09:00 to 20:00 hours for Puerto Natales.
- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Shared services and subject to availability.

**Private** transfer services  
from or to río serrano hotel + spa:

Location	1 - 3	4 - 6	7 - 10
Punta Arenas	\$893.000	\$1.041.000	\$1.169.000
Puerto Natales	\$404.000	\$489.000	\$553.000

## NOTES

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Services are subject to availability

# ARGENTINA

Transfer services with **pre-established time range**  
from or to río serrano hotel + spa - Argentina:

Transfer rates from and to Argentina are charged in US dollars. These amounts are converted to Chilean pesos based on the official exchange rate published by the Central Bank on the day the payment is received. For each service confirmed a national exempt receipt will be issued in Chilean pesos.

Location	1 - 2	3 - 5	6 - 9
El Calafate	\$790	\$880	\$940
EOLO	\$840	\$940	\$1,000
El Chaltén	\$1,060	\$1,220	\$1,320

SCHEDULE		
Location	Transfer IN	Transfer OUT
El Calafate	07:00 hrs.	11:00 hrs.
EOLO	06:30 hrs.	11:00 hrs.
El Chaltén	05:00 hrs.	11:00 hrs.

## NOTES

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Transfer services are shared and subject to availability.
- Schedule changes are based on flight alterations.
- “Transfer in” services start picking up passengers at the scheduled time. As this is a shared service, there will be multiple stops along the route.
- Transfers from río serrano hotel + spa to Argentina involve a vehicle change at the border.
- For services from or to Argentina in other times, or private services please contact your The Massif reservations executive directly.



# TERMS AND CONDITIONS

The **transfer reservations** are managed directly through your The Massif reservations executive, indicating the services and number of people required at least **14 business days before the check-in of your reservation.**

- The entrance ticket to the Torres del Paine National Park is not included in transfer services.
- The Torres del Paine Transfers, Grey III Navigation Transfers and City Transfers are charged in Chilean pesos.
- Transfer rates from and to Argentina are charged in US dollars. These amounts are converted to Chilean pesos based on the official exchange rate published by the Central Bank on the day the payment is received.
- For each service confirmed, a national exempt receipt will be issued in Chilean pesos.
- Rates for services from or to City and Argentina correspond to the total per one-way trip, according to the number of people in the reservation.
- 1 backpack or large suitcase + 1 handbag or backpack per passenger is allowed. Additional luggage is \$15.000 CLP per bag and your The Massif reservation executive must be informed of the number of additional bags in advance.
- Pre-established transfer schedules are subject to changes based on flight alterations and/or route closures.
- If the deadline matches a holiday or a weekend, the reservation must be paid on the prior business day.
- Grey III Navigation transfers are non-refundable once the service has been provided in case the navigation is canceled.
- Child car seats and boosters are subject to availability.
- For transfer service the driver will wait 15 minutes after the pre-established range, if there is no contact with the passenger, it will be considered as no show. If you require a new service we will charge 100%.
- No changes or refunds are allowed after the deadline.



# PAYMENT AND CANCELLATION POLICIES

**PAYMENT POLICY:** 15 days before check-in\* 100% of the total reserved.

**CANCELLATION POLICY:** 15 days before check-in\* 100% penalty.

**NO-SHOW POLICY:** 100% penalty for no show.

**\*CHECK-IN: DATE OF ARRIVAL TO THE CHECK IN OF YOUR RESERVATION IN RÍO SERRANO HOTEL + SPA.**

The Massif does not assume responsibility for refunds related to climatic problems, road cuts, flight cancellations, or any problem derived from an event outside the company that makes it impossible for you to arrive at the pre-scheduled service. **It is recommended to obtain travel insurance to be supported in such eventualities.**

## **IMPORTANT INFORMATION:**

- Torres del Paine National Park does NOT have fuel stations, money exchange houses and ATMs.
- The payment of the entrance fee to the National Park is managed through an online platform administered by Conaf:  
[www.pasesparques.cl](http://www.pasesparques.cl)
- You should buy the ticket in advance for the total number of days you will be entering Torres del Paine National Park.





**THE MASSIF**

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