



THE MASSIF

TRANSFERS RATES

24- 25



THE MASSIF

We have a wide vehicle fleet that adapts to the requirements of your visit to **Torres del Paine National Park**. We offer pre-established, out-of-hour and private transfer services.

Our drivers have experience in the area, and the transfers are carried out safely, on time and with the highest quality standards.



TORRES DEL PAINE TRANSFERS

Transfers services **within a time range** from or to rio serrano hotel + spa:

Location	Price
Serrano Village	\$7.500 CLP
Serrano Entrance	\$10.500 CLP
Administration area	\$20.000 CLP
Pehoe Camping	\$45.000 CLP
Pudeto	\$55.000 CLP
Sarmiento Entrance	\$75.000 CLP
Laguna Amarga Entrance	\$75.000 CLP
Welcome Center	\$75.000 CLP
Laguna Azul Entrance	\$150.000 CLP
Cerro Castillo	\$225.000 CLP

Location	Price
Lago Grey Hotel	\$38.000 CLP
Explora Hotel	\$45.000 CLP
Pehoe Inn	\$45.000 CLP
Patagonia Camp	\$60.000 CLP
Las Torres Hotel	\$75.000 CLP
Ecocamp	\$75.000 CLP
Tierra Patagonia	\$225.000 CLP

NOTES:

- The enable time range is from 10:00 hrs to 17:00 hrs.
- Transfer services are shared and subject to availability.
- The prices are per person, per way.
- For private quotations please contact directly with your The Massif reservation executive.

GREY III NAVIGATION TRANSFERS

Transfers services in **pre-established time range** to Grey III Navigation from or to rio serrano hotel + spa:

Transfer	Price			
Grey Navigation roundtrip	\$ 50.000			

Grey III Navigation	1	2	3	4
Departure from rio serrano hotel + spa	08:15	11:15	14:15	17:15
Arrival from rio serrano hotel + spa	13:30	16:30	19:30	22:15

NOTES:

- Transfer price is per person roundtrip.
- Preferential price only if you are taking the Grey III Navigation service, previously booked with your The Massif reservation executive.
- Schedules established appropriate to the sailings of Grey III Navigation.
- Transfer services are shared and subject to availability.
- Once the service has been provided there is no refund associated with the cancellation of the Grey III Navigation by Lago Grey company.
- If Lago Grey company reschedules a navigation, it is necessary to coordinate another transfer service paying 100%, subject to availability.

CITY TRANSFERS

Transfer services with **pre-established time range** from or to rio serrano hotel + spa:

Location	1-3 PAX	4-5 PAX	6-10 PAX
Punta Arenas	\$450.000 CLP	\$512.500 CLP	\$600.000 CLP
Puerto Natales	\$225.000 CLP	\$250.000 CLP	\$275.000 CLP

Location	Transfer in	Transfer out
Punta Arenas City	07:30 - 08:30 or 13:30 - 14:30 hrs	08:00 or 12:00 hrs
Punta Arenas Airport	09:00 or 15:00 hrs	08:00 or 12:00 hrs
Puerto Natales City	11:00 - 12:00 or 14:30 - 15:30 hrs	08:00 or 12:00 hrs
Puerto Natales Airport	12:15 or 15:45 hrs	08:00 or 12:00 hrs

NOTES:

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Changes schedules are based on flight alterations.
- Shared services and subject to availability.



CITY TRANSFERS

Out of hour transfer services from or to rio serrano hotel + spa:

Location	1-3 PAX	4-5 PAX	6-10 PAX
Punta Arenas	\$608.000 CLP	\$692.000 CLP	\$810.000 CLP
Puerto Natales	\$304.000 CLP	\$338.000 CLP	\$372.000 CLP

NOTES:

- The time range enabled is from 09:00 to 17:00 hours Punta Arenas and from 09:00 to 20:00 hours Puerto Natales.
- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Shared services and subject to availability

Private transfer services from or to rio serrano hotel + spa:

Location	1-3 PAX	4-5 PAX	6-10 PAX
Punta Arenas	\$765.000 CLP	\$872.000 CLP	\$1.020.000 CLP
Puerto Natales	\$383.000 CLP	\$425.000 CLP	\$468.000 CLP

NOTES:

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Services are subject to availability.



ARGENTINA TRANSFERS

The rates from transfer to or from Argentina are in dollars. These prices are converted in Chilean pesos according to the value of the dollar given by the Central Bank on the day the service is confirmed. For each service confirmed a national exempt receipt will be issued in Chilean pesos.

Transfer services with pre-established time range from or to rio serrano hotel + spa - Argentina:

Location	1-2 PAX	3-5 PAX	6-10 PAX
El Calafate	US \$790	US \$880	US \$940
EOLO	US \$840	US \$940	US \$1,000
El Chaltén	US \$1,060	US \$1,220	US \$1,320

Location	Transfer In	Transfer Out
El Calafate	07:00 hrs	11:00 hrs
EOLO	06:30 hrs	11:00 hrs
El Chaltén	05:00 hrs	11:00 hrs

For services from or to Argentina in other times, or private services please contact your The Massif reservation executive directly.

NOTES:

- Prices correspond to the total service per one way trip, according to the number of people in the reservation.
- Changes schedules are based on flight alterations.
- Transfer services are shared and subject to availability.
- Transfer from rio serrano hotel + spa to Argentina requires a vehicle change at the border.



TERMS AND CONDITIONS

The **transfer reservations** are managed directly through your The Massif reservation executive, indicating the services and number of people required at least **10 business days before the check-in of your reservation**.

- The tickets to the Torres del Paine National Park is not included in transfer services.
- The Torres del Paine Transfers, Grey III Navigation Transfers and City Transfers are in Chilean pesos.
- Argentina Transfers are in dollars and the prices are converted in Chilean pesos according to the value of the dollar given by the Central Bank on the day the service is confirmed.
- For each service confirmed, a national exempt receipt will be issued in Chilean pesos.
- The values for services from or to City and Argentina correspond to the total per one-way trip, according to the number of people in the reservation.
- 1 backpack or large suitcase + 1 handbag or backpack per passenger is allowed. Additional luggage is \$15.000 CLP per bag and your reservation executive must be informed of the number of additional bags in advance.
- Pre-established transfer schedules are subject to changes based on flight alterations and/or route closures.
- If the deadline matches a holiday or a weekend, the reservation must be paid on the prior business day.
- Grey III Navigation transfers are non-refundable once the service has been provided in case the navigation is canceled.
- Child car seats and boosters are subject to availability.
- For transfer service the driver will wait 15 minutes after the pre-established range, if there is no contact with the passenger, it will be considered as no show. If you require a new service we will charge 100%.
- Changes and refunds are not allowed after the deadline.

PAYMENT AND CANCELLATION POLICY

Payment policy:

15 days before check-in* 100% of the total reserved.

Cancellation policy:

15 days before check-in* 100% penalty

No show policy:

100% penalty for no show.

**Check-in: date of arrival to the check in of your reservation in rio serrano hotel + spa.*

The Massif does not assume responsibility for refunds related to climatic problems, road cuts, flight cancellations, or any problem derived from an event outside the company that makes it impossible for you to arrive at the pre-scheduled service. **It is recommended to obtain travel insurance to be supported in such eventualities.**

To consider:

- Torres del Paine National Park does NOT have fuel stations, money exchange houses and ATMs.
- The payment of the entrance fee to the National Park is managed through an online platform administered by Conaf: <https://pasesparques.cl/>
- You should buy the ticket in advance for the total number of days you will be entering Torres del Paine National Park.



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